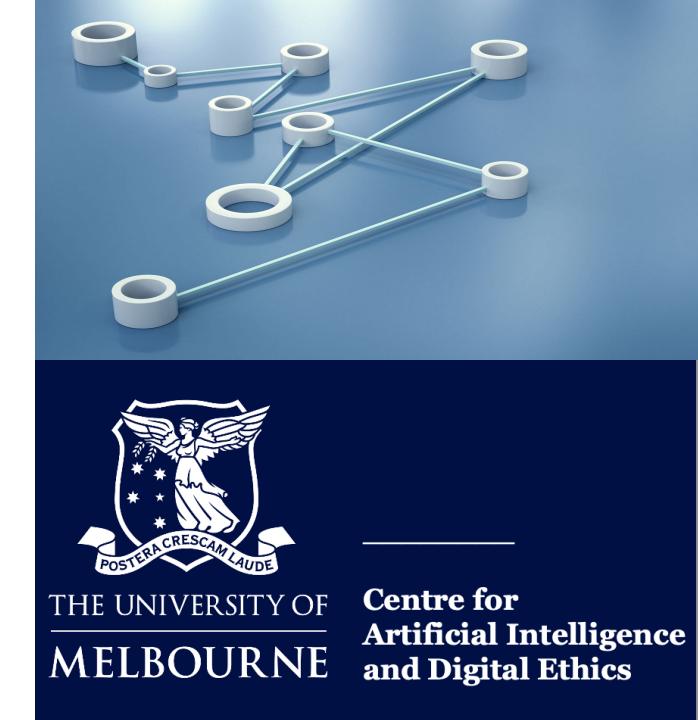
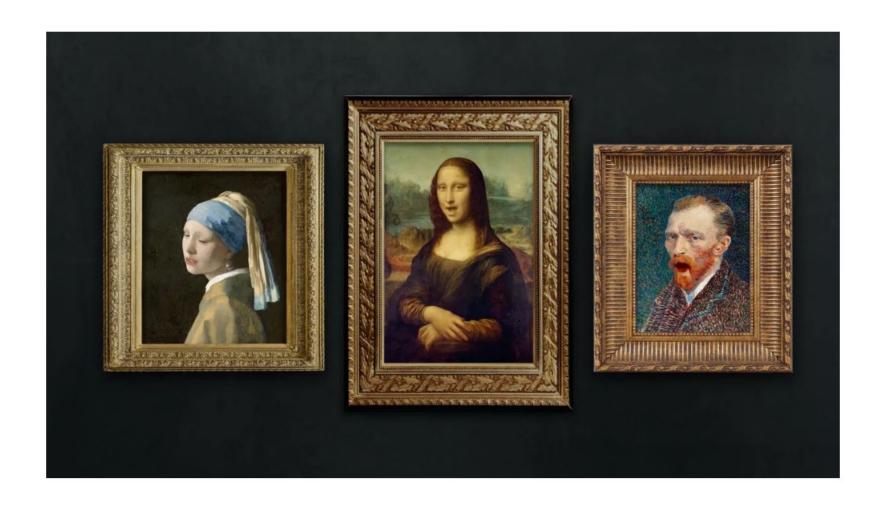
Legal and Policy Choices in Making Platforms Responsible for Online MisInformation

iGYRO Symposium - Innovation 4.0

Professor Jeannie Marie Paterson

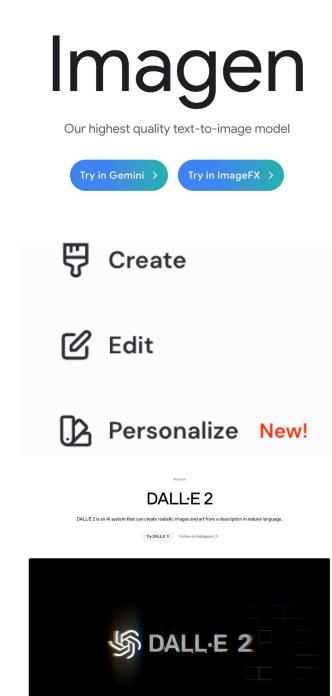
University of Melbourne





This is amusing – but not all AI images are...

Concerns about misinformation they have been amplified by Al



e Firefly

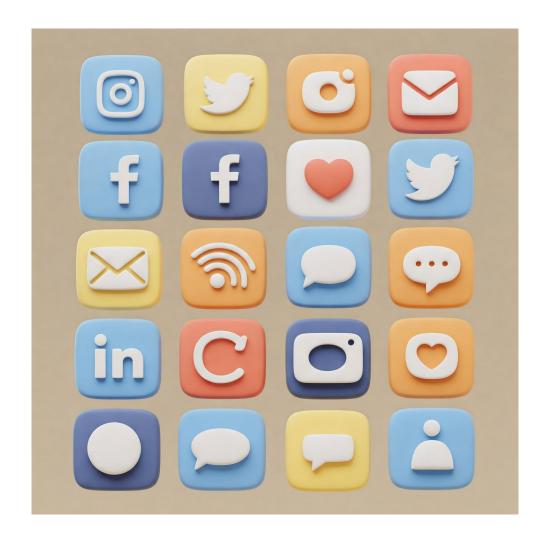
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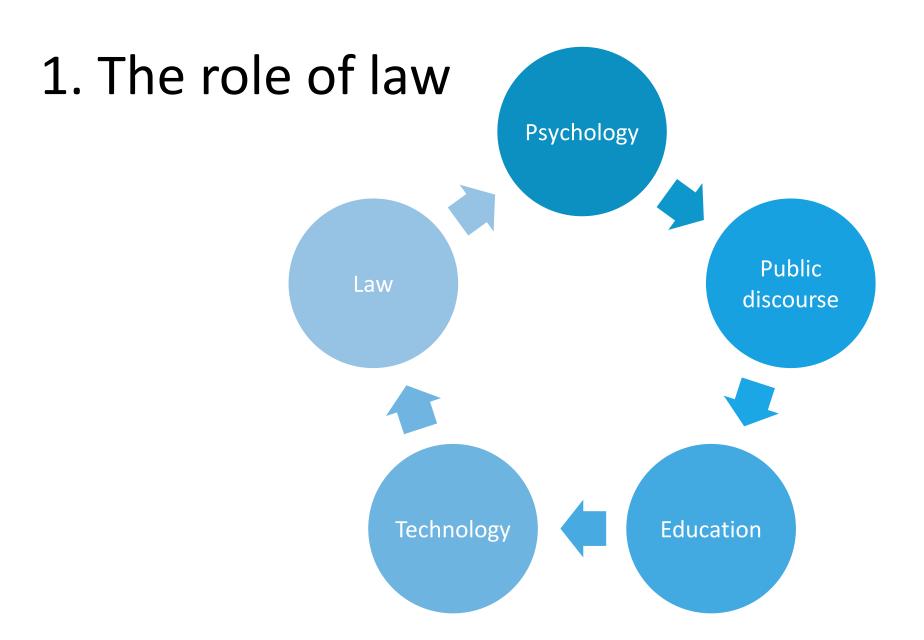


And spread via social media

Outline

- 1. Role of 'the law'
- 2. Regulatory design
- 3. Regulatory networks





Psychology

Humanities & Social Sciences Communications



REVIEW ARTICLE



https://doi.org/10.1057/s41599-023-01813-9

OPEN

Distractions, analytical thinking and falling for fake news: A survey of psychological factors

Adrian Kwek ^{1 ™}, Luke Peh², Josef Tan³ & Jin Xing Lee⁴

Education



Stop and Consider

During a federal election a lot of things are said and written about the voting process. Some of it may be false or misleading.

Stop and consider the content and source of what you see, hear or read about the process.

Al-generated text, images, video and audio could be used to try and deceive you about where to vote, how to complete ballot papers or why the process may not be trustworthy. Anyone can be affected.

Apply healthy scepticism. Check or ignore it, but don't share or repost. You can also report it to the place where you saw it. Support friends and family to do the same.

Australia has one of the most trusted electoral systems in the world. It belongs to voters and we all have a responsibility to protect it.

Don't risk what we have.

Check the content Look for:

- words that cause strong feelings, like shock, anger or excitement
- a small number of choices being presented, instead of all of them
- blaming of a particular group or person who is not the only person/group responsible
- attacking a person rather than focusing on an argument.

Check the source Ask yourself:

- · Where did the information come from? Is it from a trustworthy place?
- Is it from Australia or overseas?
- Could it be Al? Al technology makes it easy to create false text, images, video and audio.
- Why was it published? Is there a reason that someone could be trying to convince you of something that isn't true?

Check our website Get the true info:

- when to vote
- · how votes are counted
- how a result is decided
- how the AEC keeps votes safe.

aec.gov.au 13 23 26 😝 🕸 🞯



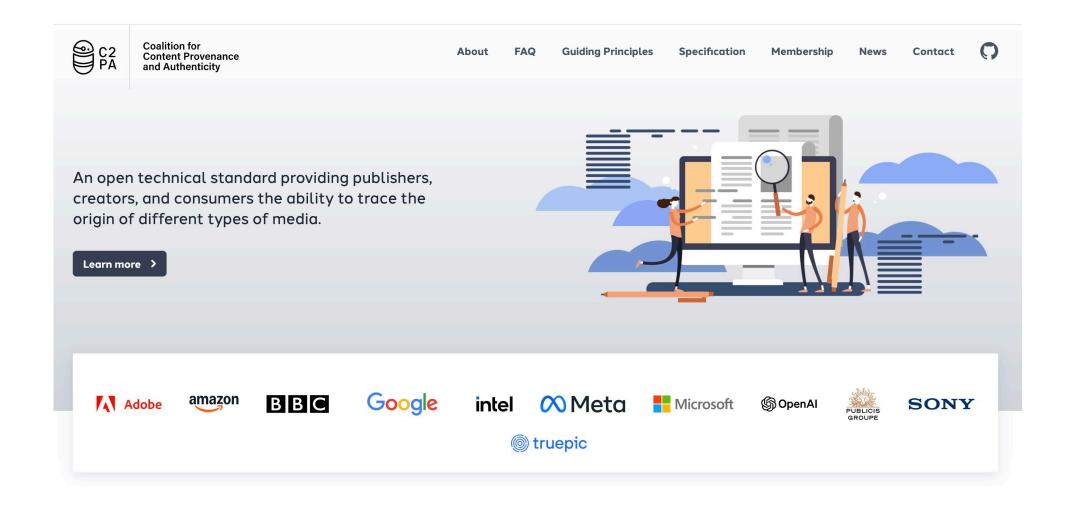






Authorised by the Electoral Commissioner, Canberra

Technology



Law

Singapore

- Online Safety (Miscellaneous Amendments) Act 2022
- Protection from Online Falsehoods and Manipulation Act 2019

Australia

Online Safety Act 2021 (Cth) (inquiry and amended)

Criminal Code Amendment (Deepfake Sexual Material) Act 2024 (Cth)

Online Safety Amendment (Social Media Minimum Age) Act 2024 (Cth)

Digital Platform Levy / news bargaining incentive (ongoing)

Communications Legislation Amendment (Combatting Misinformation and Disinformation) Bill 2024 (Cth) (abandoned)



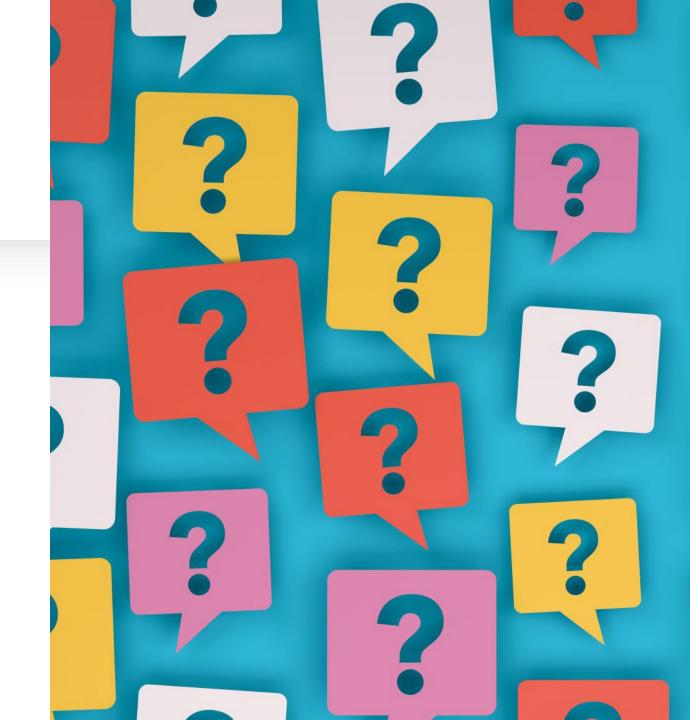
With a goal of complexity but not incoherence

Good regulatory design includes clarity about:



What kinds of harms should be addressed?

- Illegal content
- Online bullying
- Intimate image abuse
- Scams
- Fake news
- Political manipulation
- Political satire
- Conspiracy theories



Policy choices about the response to different kinds of harms ...



Who is the regulatory target?

Bad actors often cannot be found

Laws increasingly aimed at intermediaries

Platforms

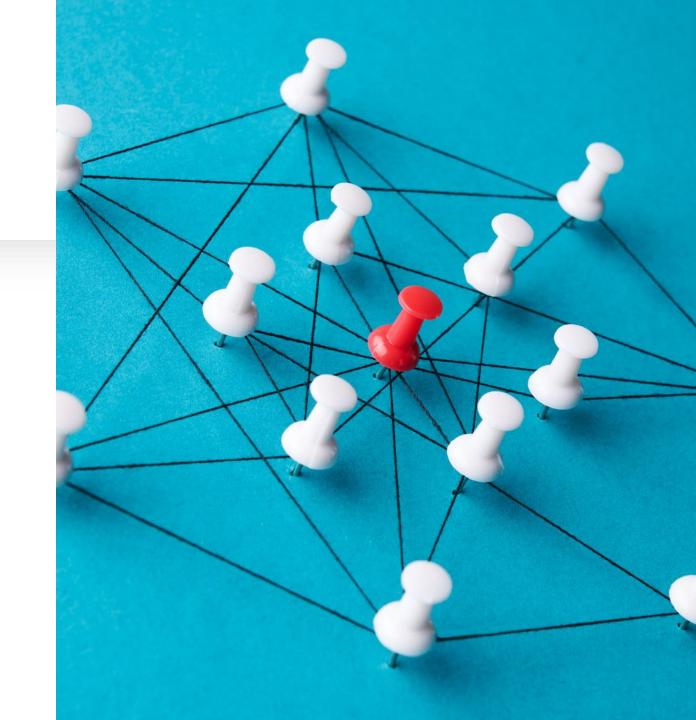
Tech companies

Platforms

Protection from Online Falsehoods and Manipulation Act Part 4 Directions:

For internet intermediaries:

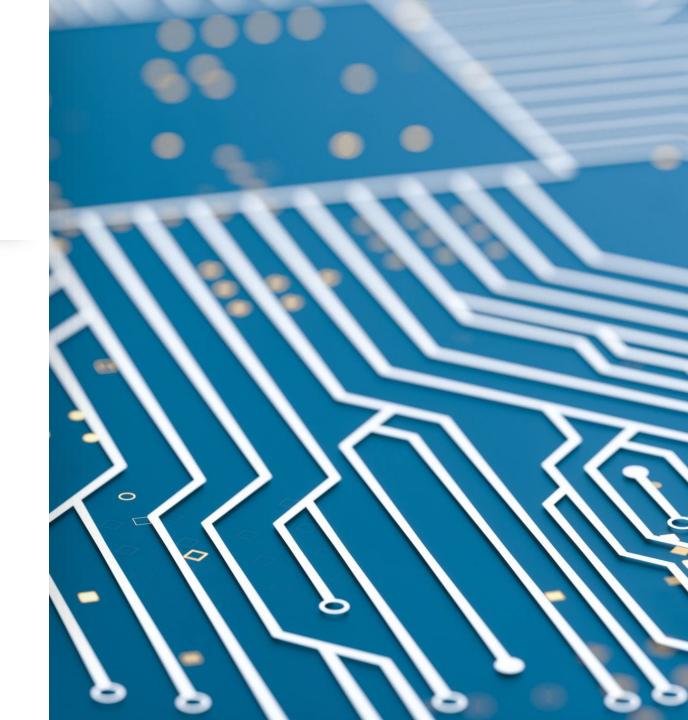
- Targeted Correction Direction
- Disabling Direction
- General Correction Direction



Tech companies and transparency

EUAI Act article 55

Providers AI systems that create synthetic content (like deepfakes) must mark their outputs as artificially generated.



What obligations should be imposed?

We may want to tell a regulated entity precisely what they must do

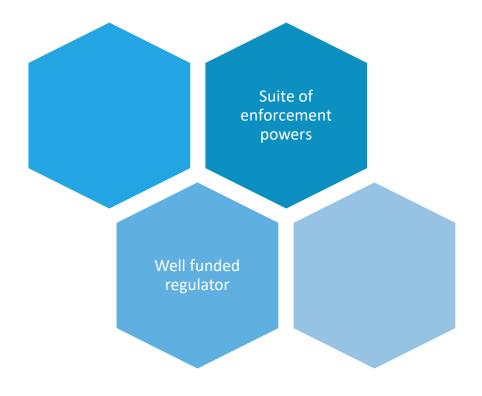
But that goes quickly out of date

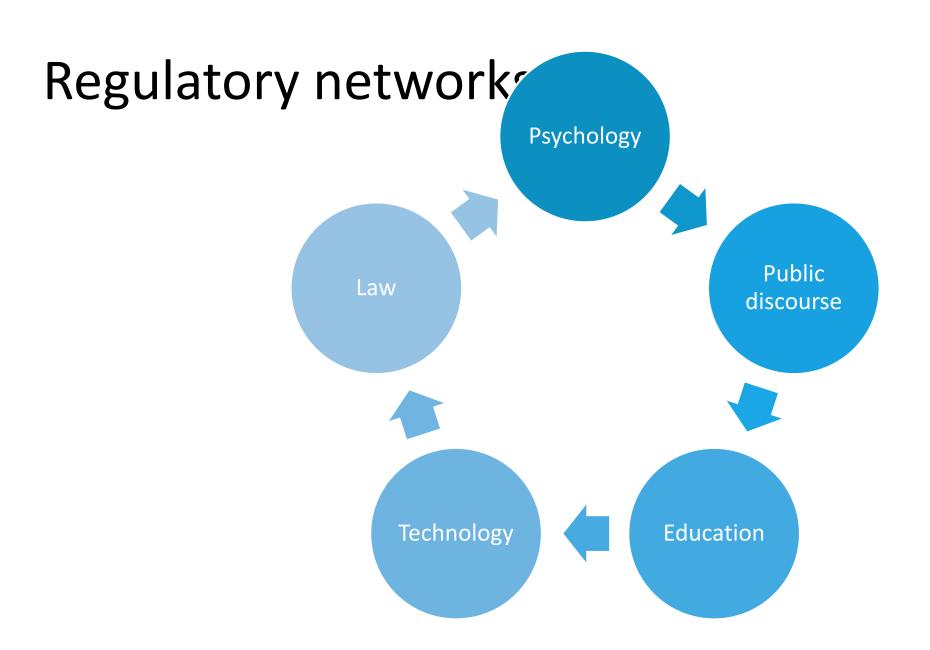
Outcome based standards may be more flexible in face of changing technical capacity

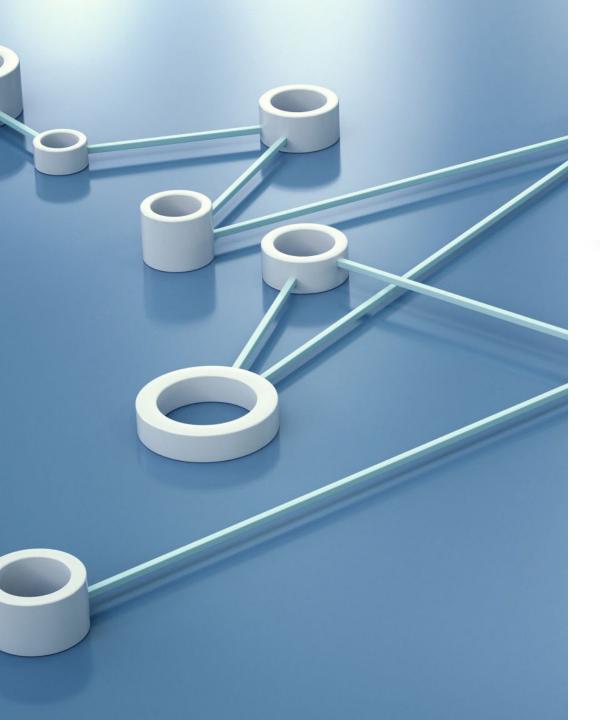
Eg Online Safety Act – Duty to Comply

- **45J.**—(1) Every provider of an online communication service or an internet access service to whom is given a section 45H direction or section 45I blocking direction, has the duty to take all reasonably practicable steps to comply with the direction given to the provider.
- (2) No civil or criminal liability is incurred by a provider of an online communication service or an internet access service provider, or an officer, employee or agent of such a provider, for anything done or omitted to be done with reasonable care and in good faith in complying with a section 45H direction or section 45I blocking direction given to the provider.

What enforcement powers are available







Concluding thoughts

Responding to mis, mal and dis information:

Law is only part of the response

In the legal regulatory response:

- complexity but not incoherence This means:
- coordinated regulatory networks,
- proportionate regulatory targets and
- good regulatory designoverall.